

# NDIS



## Your future

# A quick history

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## **2010**

Commencement of Every Australian Counts campaign

## **2011**

Productivity Commission Report

## **2012**

November –NDIS Legislation introduced to parliament

December –Intergovernmental agreement and bilateral agreements for 5 trial sites

## **2013**

21 March –Legislation passed in Parliament (Royal Assent  
28<sup>th</sup> March)

May - Queensland signed for full implementation

# NDIS Key Pillars

## Insurance approach

- Early intervention
- Maximising economic and social benefits
- Mobilising funding for early intervention
- Timely & efficient delivery of supports
- Promoting an efficient allocation of resources based on managing the long term costs of support
- Pooling of risks – a community responsibility

## Choice and control

- Each person has the right to participate fully in society and to direct their own lives by exercising control over their supports (reasonable risk)
- Every individual supported by the NDIS will determine the types of supports, who provides them, how designed and provided, how their funding is managed

## Community and Mainstream

- Fostering and drawing on community based and mainstream supports
- Ensuring that the NDIS works effectively with other service systems
- Building local capacity and local solutions

# Key differences

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Current system	New NDIS
Funding \$ goes to the system/service provider	Person's needs assessed then funding package tied to the person, not service
Little/no choice in services, supports, use of funds	Individual/family decide best use of funding \$
Can't take funding when you move suburbs, towns or interstate	Funding goes with the person, wherever they live
Can't plan for future, stress of constant uncertainty	Ongoing funding helps plan for future changing needs
Never-ending assessments	1 assessment outlines all support, review as needed

# Roll out

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- ❑ **TAS- starts in 1 July '13**
- ❑ **NSW- Starts in 1 July '13**
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- ❑ **Victoria- Starts in 1 July '13**
- ❑ **ACT - Starts in 1 July '14**
- ❑ **NT - Starts in 1 July '14**
- ❑ **WA – Starts in July '14**

# Queensland

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- ❑ **No detail yet for trial site**
- ❑ **Transition begins July 2016 with full implementation July 2019 for 97,000 participants**
- ❑ **Currently 34 000 people funded**

# Eligibility

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- ❑ •Australian resident
- ❑ •Under 65 years
- ❑ •Permanent impairment
- ❑ •Results in a substantially reduced functional capacity
- ❑ •Impacts on the individuals participation in the community or employment
- ❑ •May be of a chronic episodic nature
- ❑ •Support needs will be persistent for foreseeable future and are not more appropriately met by other systems including education, health and/or palliative care

# Approach to assessment/planning supports

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**My Access Checker:** Online screening tool for potential participants to gain an idea about access requirements.

**Planners** Statement of goals and aspirations for participant.

- Statement of participants supports

## **Local Area Coordinators**

Acting as a consistent point of contact for the participant and will be available to provide as much or as little assistance as the participant requests to navigate the community, disability and mainstream supports.



# A new way of managing the funding of disability support in Australia

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- ❑ **1. Self-manage** the financial and administrative processes: A participant may request to manage themselves or to have a plan nominee to support them with these processes.
- ❑ **2. Plan Management Provider:** The participant may engage a business /organisation to undertake the financial and administrative processes on their behalf.
- ❑ **3. Nominate the Agency** to play this role: The Agency would make all the payments necessary to any Registered Providers of Supports identified by the participant.

# Pre-planning

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Who am I? What do I want?	Interests, passions, strengths and abilities, dreams
What are my support needs?	Support needs profile
How do I communicate this with others?	Plan/passport/document
What are my priorities? What are my nonegotiateables?	Priority list
What types of services/supports do I want to buy?	Research about <ul style="list-style-type: none"><li>• types of services available</li><li>• Flexibility with changes</li><li>• Different service providers</li><li>• Prices and costs</li></ul>
Where do I want to purchase services from?	Provider research of what's available and which provider fits with own needs/wants List of questions to interview potential providers
How much do I want to manage?	Research about what is involved with each level
Who can I get to support me?	Support network and decision making Advocacy

# What types of supports are funded?

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- ❑ daily personal activities
- ❑ transport to enable participation in community social, economic and daily life activities
- ❑ Assistive seating and adapted chairs, mobility equipment
- ❑ Work based personal assistance- (WBPA)
- ❑ help to a participant by skilled personnel in aids or equipment assessment, set up and training
- ❑ home modification design and construction
- ❑ vehicle modifications.

# Cont...

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- ❑ Housecleaning and similar tasks
- ❑ Meal planning, preparation and cooking
- ❑ Delivered meals
- ❑ Caring for dependents
- ❑ Banking and shopping
- ❑ Minor home and yard maintenance
- ❑ Assistance with specialised equipment for household tasks

# Recreation

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- Specialised sporting equipment or modification of equipment
- Personal assistance to participate in recreation activities
- Assistance to travel to a recreation event
- Assistance for organisations to adjust to the specific needs of their member who is a NDIS participant

# Health

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- ❑ aids and equipment such as wheelchairs, hearing aids and adjustable beds
- ❑ items such as prosthetics and artificial limbs
- ❑ home modifications
- ❑ allied health and other therapy where this is required as a result of the participant's impairment, including physiotherapy, speech therapy or occupational therapy
- ❑ Continence products

# Miscellaneous

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- ❑ CAPS package
- ❑ Mobility allowance

# Websites

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- <http://www.communities.qld.gov.au/gateway/reform-and-renewal/disability-services/national-disability-insurance-scheme-in-queensland>
- [www.ndis.gov.au](http://www.ndis.gov.au) – Support Cluster and Associated pricing and fact sheets.



# What do I do now?

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**Register with Disability services.**

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# **Personal Support and Home Care Services**

## **Spinal Injuries Australia**

# Your Life Your Choice

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- ❑ Queensland government's initiative for getting people ready for the NDIS;
- ❑ Aimed to align with the NDIS wherever possible;
- ❑ Limitations to this are Qld system is resource constrained and priority based;
- ❑ Also many existing service providers have block funding and will need to manage viability issues if the change to individualised, self-managed services is not carefully managed.

# Your Life Your Choice

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## □ Key elements:

- Assessment based – categories of service identified;
- Host Providers;
- Host Providers assist clients to consider their options, plan how they want their services delivered, develop a goals-based Individual Service Plan ensuring it relates to assessed service categories for that client; financial intermediary, assist in negotiation and coordination of supports.
- Purchases must be reasonable and necessary and linked to the disability;

# Your Life Your Choice

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- Key elements:

- Assessment and Planning;

- Participants can choose to use a host provider, or
    - (later) Have the funds deposited directly into a specially nominated bank account and the person uses those funds to purchase disability supports; or
    - A more traditional model
    - DS assesses for service types to be purchased – broad categories;

# Your Life Your Choice

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## **How does it work?**

- ❑ People with individualised funding approach/approached by DS for assessment to identify categories of support;
- ❑ Letter from DS provided - outlining these categories;
- ❑ Refer to DS website for Host Providers;
- ❑ Choose a Host Provider based on your own needs;
- ❑ Determine how you want to use your funding;
- ❑ Work with the Host Provider to achieve this;

# Your Life Your Choice

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## **How does it work?**

- DS will allocate funding to the Host Provider – Host Provider will deposit funds into the bank account on a monthly basis once you have acquitted for the previous month;
- If you are self-directing, you will set up a bank account specifically for this purpose, no credit facility, not other funds to go into this account;
- Employ staff/payroll etc., or

# Your Life Your Choice

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## **How Does It Work**

- OR you can choose for the HP to hold the funds/pay on invoices for services you have purchased;
- OR, you can choose a traditional model where the funds are allocated to a service provider who employs staff and takes full management of the service – you are still engaged in the planning regarding the when/how/who of service delivery.



# Your Life Your Choice

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- ❑ SIA is a Host Provider with very reasonable rates;
- ❑ We charge 8.5% of funding package for this service and no establishment fee;
- ❑ The Co-ordinator will assist you to:
  - identify what services you want to purchase within your approved categories;
  - Provide you with information about available organisations that provide those services;
  - Obtain quotes for you and information on how the service works (benefits analysis);

# Your Life Your Choice

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- Flexibility - You can choose to use some of your funding for personal support provided by one organisation and the rest provided by a different organisation, or to purchase therapy, respite etc.
- It can change from time to time depending on your needs and approved categories.

# Your Life Your Choice

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## □ Key Components

- Chiefly for block funded clients;
- A way of offering clients with block funding similar opportunities for choice and control to those being offered to clients with individualised funding through YLYC;
- A safe way for SIA to move into the world of individualised funding and self-directed services.

# Key Components

## (YLYC and Pilot)

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- Based on three levels of management and control to participants
  - Full scheme – fully self-directed – special bank account, employment of staff, select and hire staff, training, managing staff, roster management, payment of all invoices and accounts;
  - Shared management – clients chooses some elements they wish to manage themselves, e.g. Rosters, recruitment, SIA still the employer;
  - Provider managed/client directed

# Key Components (cont.)

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- ❑ Initial interview
- ❑ No establishment charge
- ❑ Self-Direction Handbook for clients
- ❑ Handbook for PSWs
- ❑ Tools for self-direction
- ❑ Reasonable supports to establish the service
- ❑ Service Agreement
- ❑ Individual Service Plan
- ❑ 8.5% administration fee

# Spinal Injuries Australia

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## **As a service provider:**

- You can choose SIA as your service provider for:
  - Traditional model of service delivery
  - As a person who is self-directing and you wish to purchase all or some of your personal care from us
  - As a person who is self-directing and you wish to purchase some services from us, e.g. recruitment, induction and training, shiftfill and emergency back-up staff

# Key Components (cont.)

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- SIA will provide:
  - Menu of services and supports;
  - Schedule of fees;
  - Initial, free interview;
  - Set up host provider agreement at no cost;
  - Self-Direction Handbook for clients and PSWs;
  - Tools and resources to assist you;

# Administration Fee

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## □ Purchases

- Management of Service Agreement
- Auspice of funding package
- Quarterly Statements of Expenditure
- General information/advice/referral
- Meeting DS statutory obligations
- Compliance with audit requirements
- Limited one-off advice and consultation