



## Our NDIS Services Price List

The below prices reflect the [NDIS Pricing Arrangements and Price Limits for 2024-25](#) and are subject to change.

### Personal Support and Home Care Services

Our Personal Support and Home Care Services empowers you to live life your way. Whether you need support in the home, work or in the community, we are here to make things easier for you. To learn more about our Personal Support services, visit our website [here](#).

The NDIS Price Guide classifies support services in two different ways, Standard Intensity and High Intensity, depending on the level of skills, experience and training that support workers require for each individual shift. High Intensity shifts are priced differently as they involve more complex routines which require increased staff capability, competencies, and responsibilities.

Note the prices below reflect the National rates (excluding GST).

Personal Support and Home Care – Standard Intensity Support	Price (per hour)
Weekday Daytime (6am to 8pm)	\$67.56
Weekday Evening (8pm to midnight)	\$74.44
Weekday Night (midnight to 6am)	\$75.82
Saturday (midnight to midnight)	\$95.07
Sunday (midnight to midnight)	\$122.59
Public Holiday (midnight to midnight)	\$150.10
*Night-Time Sleepover (10pm to 6am)	**\$286.56 / 8 hours
***Activity Based Transport for Community Access	\$1.10/km
Personal Support and Home Care – High Intensity Support	Price (per hour)
Weekday Daytime (6am to 8pm)	\$73.09
Weekday Evening (8pm to midnight)	\$80.53
Weekday Night (midnight to 6am)	\$82.02
Saturday (midnight to midnight)	\$102.86
Sunday (midnight to midnight)	\$132.62
Public Holiday (midnight to midnight)	\$162.38
*Night-Time Sleepover (10pm – 6am)	**286.56/8 hours
***Activity Based Transport for Community Access	\$1.10/km

\* The Social, Community, Home Care and Disability Services Industry Award 2010 (the Award) requires active hours be paid during a Sleepover shift when work is carried out at the request of a client. The Award also requires a 4-hour Personal Support shift to accompany any Sleepover shift.

\*\* Includes the cost of two active hours.

\*\*\* Clients will also be charged their usual hourly rate for the Community Access shift



A two-hour minimum applies to all scheduled supports. The above rates are fully inclusive of support worker wages and costs (payroll tax, superannuation, insurances, WorkCover, training, etc) and administration. All rates exclude GST.

Two days' clear notice must be given to change or cancel a shift. Where this does not occur, and we are unable to find a replacement shift for the impacted personal support worker, the shift fee may be charged.

## Allied Health Services

Our team of allied health professionals are specialists in supporting people with spinal cord injuries and other physical disabilities. We work with you to develop holistic solutions to enable you to reach your potential. To learn more about our Allied Health services, visit our website.

Therapeutic Supports: Improved Daily Living	Price (per hour)
Occupational Therapy (assessment, recommendation, therapy and / or training) <i>Currently offered in QLD only</i>	\$193.99
Travel – non-labour costs (motor vehicle running costs based on KMs travelled)	\$1.00/ km
Physiotherapy (assessment, recommendation, therapy, hydrotherapy and / or training) <i>Currently offered in Brisbane and Cairns only</i>	\$193.99
Therapy Assistant (therapeutic supports, supervised by a Therapist) <i>Currently offered in Brisbane and Cairns only</i>	\$86.79
Peer Mentor (assistive technology supports)	\$101.42
Health Supports – Clinical Nurse (weekdays daytime only) <i>Currently offered in Brisbane only</i>	\$138.60
Exercise Physiology (assessment, recommendation, therapy, hydrotherapy and / or training) <i>Currently offered in Brisbane and Cairns only</i>	\$166.98 (inc of GST)
Social Work (assessment, recommendation, therapy and / or training) <i>Currently offered in QLD only (telehealth offered depending on region)</i>	\$193.99

We require 24 hours' notice for any appointment cancellations for Allied Health and Healthy Living Centre services.

For cancellations less than 24 hours before the appointment, the full fee will be charged, unless we can fill the timeslot with another client.

This includes Occupational Therapy, Community Nursing, Allied Health Assistants, Assistive Technology Mentors, Exercise Physiology and Physiotherapy.

Mileage and travel costs also apply, which will be provided when quoting.



## Supports Coordination

Our Supports Coordinators are here to bring your NDIS plan to life. We will guide you through the steps to execute your plan, as well as establishing the supports you need to achieve your goals. To learn more about our Supports Coordination services, visit our website.

Supports Coordination	Price (per hour)
Level 1: Support Connection: National Non-remote	\$77.00
Level 1: Support Connection: National Remote	\$107.80
Level 1: Support Connection: National Very Remote	\$115.50
Level 2: Coordination of Support: National Non-remote	\$100.14
Level 2: Coordination of Support: National Remote	\$140.19
Level 2: Coordination of Support: National Very Remote	\$150.21
Level 3: Coordination of Support: National Non-remote	\$190.54
Level 3: Coordination of Support: National Remote	\$266.75
Level 3: Coordination of Support: National Very Remote	\$285.80
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Non-remote	\$77.00
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Remote	\$107.80
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Very Remote	\$115.50

## Plan Management – Financial Administration

Spinal Life Australia’s Plan Managers help with the financial administration and management of your NDIS Plan so you can focus on what is important. To learn more about our Plan Management services, visit our website.

Plan Management – Financial Administration	Price
Plan Management and Financial Capacity Building – Set Up Costs: National Non-remote	\$232.35 (one-off)
Plan Management and Financial Capacity Building – Set Up Costs: National Remote	\$325.29 (one-off)
Plan Management and Financial Capacity Building – Set Up Costs: National Very Remote	\$348.54 (one-off)
Plan Management – Financial Administration: National Non-remote	\$104.45 / month
Plan Management – Financial Administration: National Remote	\$146.23 / month
Plan Management – Financial Administration: National Very Remote	\$156.67 / month



## General advice

Payment terms are strictly 7 days from invoice date.

Please note prices are correct as of 1 July 2024 and are subject to change as per revisions to the [NDIS Pricing Arrangements and Price Limits 2024-25](#). For full terms and conditions for each of our services, please contact us.

## We are here to help

To find out more, get in touch with our friendly team.

[enquiries@spinal.com.au](mailto:enquiries@spinal.com.au) | 1300 774 625